

APPAREL RETURN POLICY

Signatures' mission is to constantly WOW our customers by how easy we make it for them to get their Branded Apparel. However, sometimes it is necessary to return an item. Please call your Account Manager within 7 days of receipt of your garment(s) for assistance with your return.

Defective Items

Signatures focuses on ensuring all delivered merchandise is free of defects due to workmanship and/or material. If a defective item was sent to you, Signatures will replace the item at no cost.

Undecorated Items

Any unused item that has not been personalized, embroidered, custom printed, and/or altered may be returned for 25% restocking fee or \$15, whichever is greater. Items must be returned in unused condition (unwashed, unworn and with the original packaging and tags) within 15 days. Credit will be issued within 7-10 business days after receipt of goods.

Personalized Items

Custom decorated items (embroidered or printed) and items that have had alterations (hem length, etc.) cannot be returned for credit or exchanges.

We want you to be satisfied with your purchase. If you are unfamiliar with item colors or need assistance on selecting the proper fit, please contact your Account Manager or Signatures prior to ordering for assistance.

Please verify your fit/size when you place your order as personalized items cannot be returned and/or refunded.